CATRS Services Information

Technology Security Setup and Configuration
Our IT professionals will remove viruses, browser hijackers, and malware from your computer, server, or mobile device. Included in this service will be the removal of ineffective antivirus programs that we will replace with security software that protects your device, while not impacting its performance or speed. We can also provide solutions that will protect your data from ransomware. Whether it's your business or home technology, we have the right cybersecurity solution for you.

Computer and Mobile Operating System Upgrades
Have an old PC, tablet, or smartphone you would like to dispose of? Reformatting the drive alone is not enough to protect the data that you have stored on it from prying eyes. Avoid identity theft of your or your customers' data by having CATRS securely erase your hard drives before you trash them. We use methods that adhere to the Department of Defense standard for removal of data from hard disks. (DoD 5220.22M)

Technology Recycle and Hard Drive Secure Erasure
Upgrading an operating system can increase the performance of your PC, MAC, or mobile device, but more importantly it provides security features and functionality that your previous operating system does not currently have. Whether it's upgrading from Windows 7 to Windows 10 (or, coming soon, 11), we can upgrade your computer without any data loss. The same applies to Apple MacBook's, Apple IOS devices, and Android devices.

PC/Tablet/Smartphone Tune Up
Service includes install and configuration of the following components: antivirus, antispyware, PC Maintenance Cleaner, Chrome, Firefox, Internet Explorer addons, pop-up blockers, and Adobe Reader. We will provide the following: hard drive failure check, memory upgrade assessment, and battery check.

General IT Diagnostics
Diagnostics for your technology devices as well as recommendations to resolve any issues discovered. CATRS will notify you of the results of the diagnostics as well as next steps that will be needed to resolve your tech issues.

Technology Pre-Purchase Consulting
If you need a new PC, tablet, smartphone or other device, you may find that with so many choices it's difficult to decide which is the right one for your needs. One of our support personnel can assist you in designing and picking out the right device and explain current and upcoming technologies that may affect your purchasing decision. Specifications such as hard drive space, memory, type of operating system, processing speed, and additional software application including antivirus and warranty is made available in printed or electronic format.